

Subject: Re: Tree well on Manchester and Sepulveda in front of the Union 76 Station
From: Nancy Aguilar <nancy.aguilar@lacity.org>
Date: 08/28/2012 03:44 PM
To: Donald Duckworth <duckworth.donald@gmail.com>

Hi:
I'm the caseworker in the office.

Hector's number is [213-847-3110](tel:213-847-3110) or [213-847-3077](tel:213-847-3077)

It's my understanding that Hector is the person in Street Services that oversees medians. So I'm assuming the contractor as well.

The Union 76 gas station is North of Manchester, so I'm confused when you write that the contractor is responsible for the area north of Manchester, but should not go in the median??

On Tue, Aug 28, 2012 at 10:45 AM, Donald Duckworth
<duckworth.donald@gmail.com> wrote:

Thanks Nancy...

I didn't realize until just now that you were the City!! (Somehow I thought you were a citizen.) I've been trying to get a hold of someone to talk to and haven't been able to reach Hector Banuelos. Can send me your telephone number?

Our maintenance supervisor (Gilbert Perez [310-415-3763](tel:310-415-3763) gperez@cleanstreet.com) needs a point of contact with the City. What we've had is me calling Hector, which is not what what we should be doing for either one of us.

Yes we have looked into this complaint. The problem was that the City's contractor Tropical Creations was in this median, adjusting the water, and broke a pipe or valve. We are not sure which at this time. We had trouble finding the valve to turn off the water but have done so at this point. Repairs are pending. Tropical Creations should NOT have been in this median. Their work starts with the residential zoning north of Manchester. Hector has told them about their boundaries in the past and they continue to ignore the direction. Every time they go into any of the medians they leave broken pipes / valves. Can you help us with this?

Thank you.

On Tue, Aug 28, 2012 at 10:04 AM, Nancy Aguilar <nancy.aguilar@lacity.org> wrote:

Hi Don: Were you able to look into this? Let me know. Thanks.

On Thu, Aug 23, 2012 at 2:12 PM, Nancy Aguilar <nancy.aguilar@lacity.org> wrote:

Hi Don: Resident came in the office and complained that the sprinkler in the tree well isn't working. Can you look into this?

Thanks!

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